



CLLOUD BASE PHONE SYSTEM

Cloud Connexions's new Cloud Based Phone System has all of the features of the best telephone and voicemail systems, with no equipment to buy, maintain or outgrow. Ours is a Cloud Based PBX system, where the equipment is maintained by us. All the advanced functionalities of a standard PBX system are provided to you as a service through our Cloud Based server. Hence this system is also often referred as a Cloud Based phone PBX system.

Our Cloud Based PBX Phone System is a full-featured telephone system with an auto attendant to answer all calls and provides options to the caller including dial-by-extension, dial-by-name, call transfer with find me follow me call forwarding, voicemail, and much more. Our Cloud Based PBX is fully maintained in the core Toronto data centre.

Key features of our Cloud Based PBX Phone System include: voice mail, voice to email, fax to email, caller ID, call screening, multiple find-me/hunt numbers, 3-5 digit extensions, dial by name, dial by extension, custom music on hold / ads, web administration, custom menus, daytime / after-hours menus, call transfer, cell phone message notify, pager notify, do not disturb, and temporary forwarding of calls and messages.



FEATURES LIST:

Unlimited Inbound Lines:

- We now offer unlimited amount of inbound lines. You no longer have to purchase a specific amount of lines when most of the time they remain unused.

IVR / Virtual Auto Attendant:

- An advanced Auto Attendant is an indispensable part of almost any business. Using an Auto Attendant you can ensure that your customers will always be able to reach the right party and have easy access to information,
- Welcome callers with a custom company greeting
- Announce employee and department extensions to allow callers to select the appropriate extension. Callers will hear options

Multi-Level IVR:

- Now you are not limited to 1-2 levels of branches in your IVR as in a standard phone system. You may create as many as you like.

Voicemail:

- Voice to E-mail Delivery: With each new message the voice mailbox user may be notified by e-mail that they have a new message waiting, with or without an attached audio file of the message so they can click and listen to messages through their computer speakers.
- Be notified immediately via email about a waiting voicemail message. No need to call into the system periodically when you're travelling to see if anyone has left you a message.
- Your voice message can also be sent to the email of your mobile device and played wherever you are.

Extensions:

- Each extension comes with advanced voicemail with email notifications and custom greetings, Internet fax, answering rules, advanced call forwarding.
- Use extensions to play announcements eliminating the need to answer the phone for commonly requested information, such as hours of operation.
- Edit, add, or remove extensions at any time—no special training, expensive specialists or pulling IT off other projects.

Link Multiple Locations:

- Unify all your Offices under one Amazing Phone System.
- Eliminate Long Distance charges between branches. Dial 3-5 digit extensions to contact anyone in your enterprise.

Dial by Name Directory:

- You can set search by first or last name to make it easy for callers to find your employees.
- Your staff can be reached anywhere, on any of their devices when callers find them in your dial-by-name directory.
- Choose the extensions you'd like to include in your company directory with a single click or exclude staffs that don't want to receive unscreened calls.

Customized Greeting:

- Welcome callers with a custom company greeting or a promotional advertising.

Call Screening:

- Before an incoming call is connected, caller ID information appears on your phone's display and the Softphone.
- Configure your company's Auto-Receptionist to prompt callers for their name so you can identify the caller before they connect to you.
- Answer an incoming call, reject it, or send it directly to voicemail.
- Permanently block specific numbers so they can never bother your company again.

Call Queue:

- Inbound calls to your sales people can be put in a queue if all your people are already on calls. The moment a salesperson becomes available the call is directed to them.

Virtual FAX:

- Incoming faxes can be sent to any email address
- This can save on paper as you don't always need a hard copy and you can receive them wherever you are.
- Don't get stuck waiting in your office for that important fax, all smartphones can display your faxes so you can work from anywhere.
- Sending faxes documents can be from Box, Dropbox and Google Drive in just minutes through your personal web portal

Web Based Extension Manager:

- Control your extension preferences using the web.
- Configure your extensions features
- Review your received call history: missed calls, dialed calls, etc.
- All you need is an Internet connection to access your online account anywhere, anytime.

Conference Calling:

- You have the ability to setup conference calls with multiple people anytime you wish. Get your group together on the phone and into the discussion at once!

Call Recording:

- Record your conversations by the touch of a button and you can review them at later date via web portal
- Option to record all calls
- Email yourself the call recording

Music on Hold:

- Customize each extension with its own selection of music and messages.
- Announce new products, services, and events.

Call Forwarding:

- Forward calls automatically to multiple phone numbers, such as an office, home, or mobile phone.
- Configure your system to ring your selected numbers in simultaneous or sequential order.
- Define the number of times a phone rings before calls forward to another device.

Call Transfer:

- When receiving incoming calls you can easily transfer callers to another extension or to any phone number.
- Before transferring the call, you can also announce the caller's name or provide other relevant information to the transfer destination.

Conference Rooms:

- A single conference bridge for easy access and use.
- Each user gets their own host and participant access code so you and your team can hold conferences whenever you want.
- Every user can host a conference, with up to 1000 attendees.
- Main conference number is available in Canada
- As a host, you can mute participants, get caller count, record conferences, and much more.

CRM Links:

- With simple click-to-dial from within Salesforce, you can spend more time selling or servicing customers and less time dialing.
- Also supporting Vtrigger
- You can add your own web based CRM

Phone Numbers (DID):

- Get additional numbers from almost any city for your Cloud Connexions service. Add numbers to your auto-attendant, or dial directly to extensions, queues, voicemail, or information messages.

Phone Number Availability

- Put your business on the map! With Cloud Connexions Cloud Based PBX, you can keep your existing phone number when you move to a VOIP phone system, or choose a virtual phone number in an area code from any one of a select list of cities, including:

How Local Phone Number Portability Works

Cloud Connexions registers your virtual phone number when you set up your Internet phone account – there's no need to go to a traditional carrier to get the phone number. If you already have a phone number in one of these area codes and you want to keep it, Cloud Connexions will be able to port most numbers to your new system.

So, if you're looking to expand your business into new regions, you can give your new customers and business prospects the convenience and economy of a local call before you commit to a new bricks-and-mortar operation. Or, if you work with a centralized organization and your personal life calls you away, you can still keep a phone presence where your colleagues are.

Contact us today to find out how you can grow your business with virtual numbers and Cloud Connexions.

PRICE LIST - CLOUD BASED PBX PHONE SERVICE*

Bronze package \$14.95

- 1 Canadian Phone number included
- 1 Canadian Fax number included
- Additional Numbers (CDN) \$ 5.99
- Additional Numbers (USA) \$ 6.99
- 5 Extensions included
- Additional Extensions \$ 5.99
- 100 Minutes per month included
- Additional Minutes \$ 0.049
- Option to upgrade to 80 Countries Calling \$ 4.99

Silver package \$29.95

- 1 Canadian Phone number included
- 1 Canadian Fax number included
- Additional Numbers (CDN) \$ 4.99
- Additional Numbers (USA) \$ 5.99
- 10 Extensions included
- Additional Extensions \$ 4.99
- 500 Minutes per month included
- Additional Minutes \$ 0.039
- Option to upgrade to 80 Countries Calling \$ 9.99

Gold package \$64.95

- 1 Canadian Phone number included
- 1 Canadian Fax number included
- Additional Numbers (CDN) \$ 3.99
- Additional Numbers (USA) \$ 4.99
- 15 Extensions included
- Additional Extensions \$ 3.99
- 1500 Minutes per month included
- Additional Minutes \$ 0.029
- Option to upgrade to 80 Countries Calling \$ 14.99

Platinum package \$139.95

- 1 Canadian Phone number included
- 1 Canadian Fax number included
- Additional Numbers (CDN) \$ 2.99
- Additional Numbers (USA) \$ 3.99
- 25 Extensions included
- Additional Extensions \$ 2.99
- 5,000 Minutes per month included
- Additional Minutes \$ 0.019
- Option to upgrade to 80 Countries Calling \$ 19.99

Titanium package \$249.95

- 1 Canadian Phone number included
- 1 Canadian Fax number included
- Additional Numbers (CDN) \$ 1.99
- Additional Numbers (USA) \$ 2.99
- 40 Extensions included
- Additional Extensions \$ 2.49
- 12,000 Minutes per month included
- Additional Minutes \$ 0.019
- Option to upgrade to 80 Countries Calling \$ 24.99

Uranium package \$499.95

- 1 Canadian Phone number included
- 1 Canadian Fax number included
- Additional Numbers (CDN) \$ 0.99
- Additional Numbers (USA) \$ 1.99
- 100 Extensions included
- Additional Extensions \$ 1.99
- 30,000 Minutes per month included
- Additional Minutes \$ 0.019
- Option to upgrade to 80 Countries Calling \$ 34.99

*Calling to Landline in over 70 countries included in all packages (m= mobiles included)

Andorra	Argentina	Australia	Austria
Bahrain	Belgium	Brazil	Brunei (m)
Bulgaria	Canada (m)	Chile	China (m)
Colombia	Croatia	Cyprus	Czech Republic
Dom. Republic	Estonia	Finland	France
Georgia	Germany	Greece	Guadeloupe
Guam (m)	Hong Kong (m)	Hungary	Iceland
India (m)	Indonesia	Iraq	Ireland
Israel	Italy	Japan	Latvia
Luxembourg	Macau (m)	Malaysia (m)	Malta
Mexico	Monaco	Netherlands	New Zealand
Norway	Panama	Peru	Poland
Portugal	Puerto Rico (m)	Romania	Russia
Saipan (m)	San Marino (m)	Singapore (m)	Slovakia
Slovenia	South Africa	South Korea (m)	Spain
Sweden	Switzerland	Taiwan	Thailand (m)
Turkey	U.S. Virgin Island (m)	United Kingdom	United States (m)
Venezuela	Zambia		

*Additional Calling to above calling area in all packages (m= mobiles included)

Australia (m)	Bahrain (m)	Bangladesh (m)	Belgium (m)
Brazil (m)	Cambodia (m)	Chile (m)	Colombia (m)
Costa Rica (m)	Czech Republic (m)	Denmark (m)	Dom. Republic (m)
Egypt (m)	Finland (m)	France (m)	Greece (m)
Hungary (m)	Indonesia (m)	Ireland (m)	Italy (m)
Kenya (m)	Kuwait (m)	Laos (m)	Lithuania (m)
Mexico (m)	New Zealand (m)	Norway (m)	Pakistan (m)
Poland (m)	Portugal (m)	Romania (m)	Slovenia (m)
Sweden (m)	Switzerland (m)	United Kingdom (m)	Uruguay (m)
Venezuela (m)			

*NWT, Yukon, Alaska and Hawaii not included

*Features included with the above packages

- IVR / Auto Attendant
- Call Forwarding
- Voicemail
- Virtual Fax
- Conference Room
- Link Multiple Locations
- Dial by name directory
- Customized Greeting
- Call screening
- Call queue
- Multi Level IVR
- CRM
- Web based manager
- Call recording
- Conference calling
- Customize Music on hold
- Caller ID
- Extensions

PRICE LIST - HOME PHONE SERVICE*

Unlimited Local Calling **\$14.99**

- Alberta - Calgary
- Alberta - Edmonton
- B.C. - Vancouver
- B.C. - Victoria
- N.FLD - St. John's
- Nova Scotia - Halifax
- Ontario - Hamilton
- Ontario - Kitchener / Waterloo
- Ontario - London
- Ontario - Oshawa
- Ontario - Ottawa
- Ontario - St. Catherine's
- Ontario - Sudbury
- Ontario – Toronto (and GTA)
- Quebec - Montreal
- Quebec - Quebec City
- Saskatchewan – Regina

Unlimited Canada calling **\$19.99**

- Calling all of Canada**

Unlimited North America calling **\$29.99**

- Calling all of Canada**
- Calling all of USA**

*All Home features included

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|----------------------|--|-------------------|
| • Caller ID | • Caller Name ID | • Caller ID Block |
| • Call Waiting | • Visual Call Waiting | • Call Forwarding |
| • Enhanced Voicemail | • Call screening | • 3 Way calling |
| • 911 | • Free Calling to All our Home Customers | • Music on hold |

* High speed internet and Grandstream HT701 adapter is required

* Installation not included

**NWT, Yukon, Alaska, Puerto Rico and Hawaii not included